



# Friends of the Women's & Children's Hospital Inc.

## Annual Report 2018/19



**Cover Photos:**

*Top photo: Members of Region 5 Auxiliaries Division attending the 2018/19 Conference.  
Equipment purchased with funds raised during the 2018/19 financial year.*

*Bottom photo: Port Adelaide Auxiliary members at the 60 year anniversary lunch.*



[www.facebook.com/FriendsWCH](http://www.facebook.com/FriendsWCH)



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# President's Report



Pauline Linke  
Friends President

As President of The Friends of the Women's & Children's Hospital Incorporated (Friends) I have much pleasure in presenting the 27th Annual Report.

As another year passes the intensity of running a diverse & complex organisation such as ours, continues for the Friends Council and our dedicated Office Staff. We are constantly aware of the need for compliance and ensuring that we fulfil our obligations, legally, to the Women's and Children's Health Network (WCHN), to our dedicated, hardworking members and to the broader community.

Friend's ongoing dedication and commitment in supporting the Hospital Staff, patients and their families remains a priority. Friends brand is becoming more valued and respected as our profile increases within the WCHN and the broader community.

We are indebted to Deb Arnold our valued auditor for her ongoing support and expertise once again this past year.

The Friends Website and Facebook page has been advantageous for us and we encourage members to provide support by submitting their events and successes to the Friends Office so that our profile can continue to grow. This also attracts financial support from individuals and community organisations.

The WCHN Passion Projects funded by Friends continues to be a successful and worthwhile project for us to have invested in. The beneficiaries of these Projects express their gratitude to Friends each year. A detailed summary of the projects funded this year are now included on page 22 of this report.

Friends were excited to fund the Telehealth equipment upgrades for the WCHN this year. This enables country patients to have access to specialist consultation while reducing the amount of travel to the hospital. Please refer to Andrews report for additional information regarding the Telehealth project.

Friends were honoured to have Mr. Graeme Goodings open our 26th Annual Conference. We thank Friends Patron Associate Professor Ross Haslam and Graeme for presenting Life Memberships to all worthy recipients. It is a privilege to congratulate all of our Friends who have received Life Memberships and Service Awards in 2018. Your many hours of dedicated service are commendable, appreciated and valued by Friends, the Executive and staff of the WCHN.

Volunteers are valuable and much needed so that those who are vulnerable and dependant within our communities are supported to live the best and healthiest lives that they can. Government funding continues to be much harder to access, making volunteer support even more valuable while at the same time more difficult to undertake. The selfless dedication of our volunteers is commendable.

Friends appreciate and thank Device Technologies for sponsoring our 26th Annual Conference.

It has been a privilege and a pleasure to form a working partnership with the Australian Professional Firefighters Foundation (APFF), to further benefit the community who use the services of the WCH.

The main focus for the APFF is the Newland Ward as this ward treats burns and road crash casualties which aligns with their members who are first responders to such incidents. They have provided support to the WCH for more than 20 years and are understandably very proud of this. The funds raised by the APFF will be donated to the WCH through the Friends with the correct acknowledgements.

The Friends Council manages, advises and promotes communication and understanding between the Divisions and the WCHN. I would like to thank all of the Divisional Representatives for their outstanding commitment, dedication and loyalty throughout another extremely busy year. Once again this year, it has been a privilege and an honour to be a part of a team who work together so successfully.





*The Official Party for The Friends of WCH Inc, Annual Conference 2018 from left to right: Graeme Goodings, Pauline Linke President of The Friends of WCH Inc, Professor Ross Haslam AO Friends Patron and Phil Robinson Executive Director Corporate Services WCHN.*

The support and the professional manner in which members bring their contributions together is commendable. We will continue to work towards increasing our profile so that our work is constantly recognised and supported in a respectful manner.

I would like to thank Heather Wheatley, Vice President of Friends for her continued support and dedication.

Friends Council have representation on the WCHN Consumer and Community Partnership Council. This gives us a voice and keeps us updated on relevant information. I thank Jo Boulderstone and her replacement Dennis Floyd for representing Friends on this Council.

I sincerely thank those who donated to Friends throughout this year. Your support is greatly appreciated. Please refer to page 30-33 for Recognition of Donations of the report.

The three Divisions of Friends have once again provided outstanding support to the WCHN. Our financial contributions are sincerely appreciated and eagerly anticipated by the hospital staff each year.

## Auxiliaries Division

It is with sadness that we continue to see the closure of country auxiliaries for a variety of reasons. Those auxiliaries, who remain, continue to work hard for the benefit of the WCH. They are a delightfully dedicated and loyal representation for Friends. This past year those auxiliaries reaching

an amazing milestone of 60 years are Port Adelaide, Clare, Pinnaroo, Cleve, Crystal Brook, Tarlee/Stockport, Lameroo and Bordertown celebrating 70 years. We commend and congratulate these wonderful members.

This last financial year the Auxiliaries Division have raised the fantastic amount of \$120,000 through a variety of fundraising initiatives. They are wonderful ambassadors for Friends and the WCH and they continue to comply with the requirements necessary. We appreciate their hard work and dedication.

## Shops Auxiliary

These volunteers are amazing and the dedication and hard work that they are renowned for is commendable. They are in need of volunteers and team leaders to fill the many hours necessary for them to operate as a business run by volunteers. They are continuously exploring different options to increase their profits for the benefit of the WCHN. They are mindful of the need for compliance and changes required to continue to operate, and this financial year the Shops Auxiliary contributed the amazing total of \$350,000. Friends Council acknowledges and appreciates the amazing work done by the Shops volunteers.

## Queen Victoria Auxiliary

This is a group of dedicated, loyal volunteers who work hard to raise funds to purchase equipment for the Women's and Babies Division. Their film



# President's Report

evenings are much anticipated and extremely well supported, as are their other fundraising initiatives. This financial year they have raised the fantastic amount of \$27,622. Their efforts are sincerely appreciated.

## Friends Fellowships

Friends offer two Fellowships, each to the value of \$6,000 every year. They are offered for research, study or professional development to WCHN non-medical staff who wish to undertake such a program in Australia or overseas and who have not received another WCHN based grant in the previous twelve months. Applicants are selected each year subject to approved submissions. I sincerely thank Dr Andrea Averis, Director, Research Secretariat WCHN for her expertise and support in managing this process.

The successful applicants for 2018/19 are:

Ms Kylie Eddy; Learning and Development Consultant, WCHN Centre for Education and Training. Kylie attended a three day professional development program in Canberra to be certified in using the Kirkpatrick Model of Evaluation (Bronze and Silver Levels). This is an internationally recognised model for evaluating education in health services.

Dr Nicki Ferencz; Senior Clinical Psychologist within the newly formed paediatric chronic pain service at the WCH. Nicki will visit 1. The Boston Children's Hospital to observe their pain services for the treatment of paediatric chronic pain and compare their programs including the Comfort Ability Program for implementation at the WCH and 2. Pain Services in the United Kingdom to compare services in Bath, Liverpool and London with WCHN services and develop links for the effective treatment of chronic pain for children in South Australia.

## Staff Support

An organisation such as Friends is dependent on the efficiency and dedication of staff support. We are extremely fortunate to have staff who provide this with commitment, loyalty and dedication. I am indebted to them for their willingness to continue to work with me as a team.

Friends Business Manager, Andrew Wade is committed to Friends, working to ensure that we progress in the way that we operate and function as a viable organisation. He remains calm in adverse situations and maintains a positive outlook. I appreciate his support and loyalty.

Friends Co-ordinator Sonia Davies continues to be supportive, well organised and efficient. She is supportive to our members, always ready to help in whatever way she is able to.

Gordana Nikolic has been an asset to the team providing support to the office one day a week plus filling in when Andrew or Sonia have leave.

The voluntary time Eva Kalmar continues to give is greatly appreciated.

I am very appreciative of the support given by Phil Robinson, Executive Director Corporate Services to myself and Friends. Phil's expertise is valued and welcomed.

Director of Consumer and Community Engagement Division WCHN, Allan Ball has been very supportive of Friends which is greatly appreciated. I would also like to acknowledge the support provided by Matt Sanderson who was acting Director whilst Allan was on leave.

I am very grateful for the ongoing support you have all given to me throughout another successful year working for our wonderful organisation.

In conclusion, I continue to admire the dedication, hard work, commitment and time that you, our Friends Members, have all given for the benefit of the WCH. You are all to be congratulated on providing valuable financial assistance enabling us to purchase much needed equipment with the support and expertise of Adrian Richards, Manager, and Biomedical Engineering WCHN. Our purchases will provide and assist better health care for the patients of the WCHN.

I wish you all every success in fundraising for the year to come. Thank you all for being the wonderful ambassadors that you are and increasing community awareness and knowledge of Friends and the services and care provided by the WCH.

**Pauline Linke**  
*President, Friends of the Women's  
and Children's Hospital Inc.*



# Governance

The Friends of the Women's & Children's Hospital Inc. (Friends) is an association of volunteers who support and fundraise for the hospital community.

Our Friends are all active members of the following divisions:

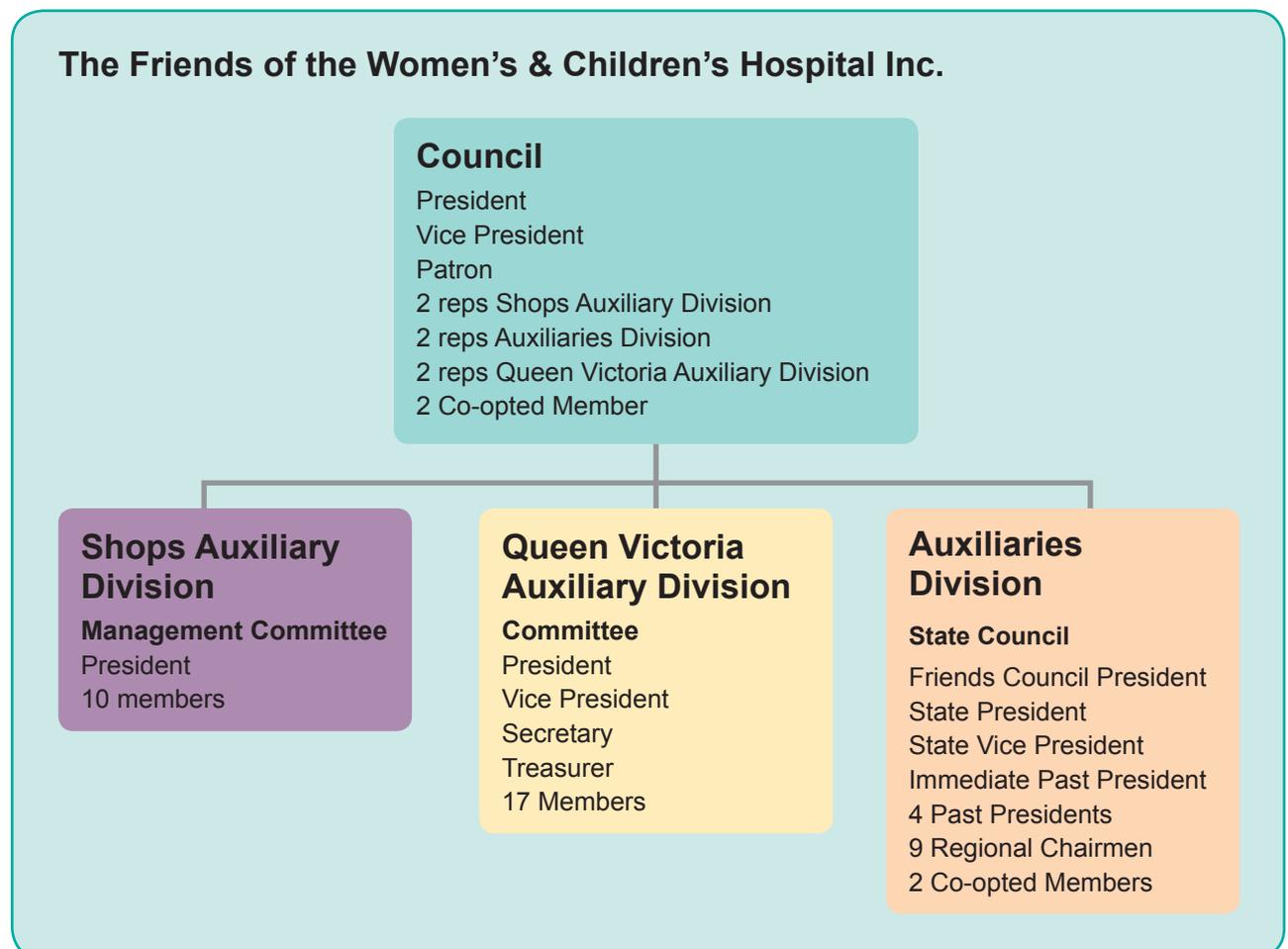
- > Auxiliaries Division
- > Queen Victoria Auxiliary Division
- > Shops Auxiliary Division

The association is overseen by Council, made up of representatives from all three divisions.

## Objectives and Purposes

- > To assist the staff of Women's & Children's Hospital to:
  - Enhance and promote the health of women, children and young people by specialising in care, research, education and health promotion.
  - Assist Women's & Children's Hospital to become a leader and innovator and achieve local, national and international recognition.
- > To give services and financial assistance to Women's & Children's Hospital.
- > To add to the comfort and peace of mind of the patients of Women's & Children's Hospital and of their families.
- > To foster and encourage a better understanding of the services which Women's & Children's Hospital provides.
- > To provide financial assistance for improvement and expansion of Women's & Children's Hospital facilities and equipment.

## Structure



# Governance

## Management Committee Membership 30th June 2019

### Council of The Friends of the Women's & Children's Hospital Inc.

Dr Ross Haslam AO	Patron
Pauline Linke	President, Region 5 Chairperson
Heather Wheatley	Queen Victoria Auxiliary Division, President and Friends Vice President
Hetty Gardenier	Shops Auxiliary Division, President
Dennis Floyd	Shops Auxiliary Division
Nadine Olafsen/Kaye Steer	Auxiliaries Division, State President
Kaye Steer/Jill Kaesler	Auxiliaries Division, Vice State President
Mary Haas	Queen Victoria Auxiliary Division, (co-opted)
Jo Boulderstone	Shops Auxiliary Division (co-opted)



The Friends of the WCH Inc Council members from left to right: Dennis Floyd, Hetty Gardenier, Kaye Steer, Pauline Linke, Jill Kaesler, Jo Boulderstone, Mary Haas and Heather Wheatley.



## State Council of the Auxiliaries Division

Nadine Olafsen/Kaye Steer	State President
Kaye Steer/Jill Kaesler	State Vice President
Pauline Linke	Friends President, (Chairperson, Region 5 Murray Mallee)
Pauline Arbon	Past President
Park Heitmann	Past State President
Leonie Hore	Past State President
Barb Lamkin	Past State President
Val Fewster	Chairperson, Region 6 (Riverland)
Shirley Waters	Chairperson, Region 7 (South East)
Raelene Lamond	Chairperson, Region 8 (Northern)
Marion Bartholomaeus	Chairperson, Region 10 (North West)
Sylvy Dolphin	Chairperson, Region 11 (Eyre Peninsula)
Julie Tonkin	Chairperson, Region 12 (Yorke Peninsula)
Christine Andrews	Co-opted Member
Gaynor Goold	Co-opted Member



*The State Council Members from left to right BACK ROW: from left to right Marion Bartholomaeus, Barb Lamkin, Pauline Linke, Val Fewster, Gaynor Goold, Kaye Steer. FRONT ROW: Park Heitmann, Leonie Hore, Pauline Arbon and Raelene Lamond. Absent: Julie Tonkin, Christine Andrews, Sylvy Dolphin, Shirley Waters, Sue Dunn and Jill Kaesler.*



## Committee of the Queen Victoria Auxiliary Division

Heather Wheatley	President
Barbara Morrow	Vice President
Jenna Patching / Judy Burchard	Treasurer
Bronwyn Plowman	Secretary
Gail Krawczyk	
Mary Haas	
Kerin Haslam	
Aggie Bampton	
Anne Bilyk	
Regina Koszegi	
Penny Lenthall	
Mary MacKenzie	
Di Moore	
Veronica Panagaris	
Cathy Scheid	
Briony Williams	
Jane Wilkinson	



*The Queen Victoria Auxiliary Division members. BACK ROW from left to right: Kerin Haslam, Cathy Scheid, Anne Bilyk, Penny Lenthall, Regina Koszegi, Briony Williams, Barbara Morrow, Judy Burchard, Di Moore FRONT ROW: Mary Haas, Bronwyn Plowman, Heather Wheatley Absent: Aggie Bampton, Mary MacKenzie, Veronica Panagaris, Jane Wilkinson and Gail Krawczyk.*



## Management Committee of the Shops Auxiliary Division

Hetty Gardenier                      President

Beverley Graham

Dorothy Sandland

Margaret Markham

Kath Coupe

Dennis Floyd

Di Macrae

Thea Milner

Daphne Moosha

Jodie Hoffmann

Penny Kears



## Administrative Support

Sonia Davies                      Friends Coordinator, The Friends of Women’s and Children’s Hospital Incorporated

Gordana Nikolic                      Administrative Support

Andrew Wade                      Business Manager, The Friends of Women’s and Children’s Hospital Incorporated

## Volunteer Administrative Support

Eva Kalmar



Sonia Davies



Gordana Nikolic



Andrew Wade



Eva Kalmar



# Report on Activities



## Business Manager's Report 2019

The 2018/19 financial year has been another exciting period for Friends with the Council committing to an additional 5 years support for the Person and Family Centred Care Passion Projects and the Friends Fellowship programs. The Friends commitment to introducing virtual reality into more treatment areas has also been a key focus for the Council given the resounding success of the units now in use within the Women's and Children's Hospital (WCH) Dialysis unit.

The financial position for Friends as at 30 June 2019 is a net surplus of **\$73,743**.

Total income for 2018/19 was **\$1,216,628** with donations to the Women's and Children's Health Network (WCHN) of **\$227,676** for this financial year.

The amount donated includes \$15,250 for the Tilt Table and \$12,469.50 for a Screening Audiometer. Both items were selected for purchase from the 2017/18 allocation of funds. The Oxygen Concentrators also selected for purchase from last year have not been purchased as ongoing reviews are still being conducted in regards to the most suitable units for the WCH.

Once again some items selected for purchase from the 2018/19 funds are being carried across to next financial year these include

- > Home Ventilators x 4 @ \$7,000 =\$28,000
- > Brainz EEG Monitor =\$53,000
- > Examination Tables x 15 @ \$4,000 =\$60,000

Reinstating the Telehealth network and updating equipment has been another significant commitment by Friends with funds allocated this year of \$36,660.91 bringing the total contribution by Friends to \$45,893. Telehealth involves the use of telecommunications & virtual technology to deliver health care outside of traditional health care facilities.

This contribution by Friends further demonstrates the commitment made to those South Australians living in regional areas. Originally set up in 2013 with 250 end points across metropolitan and country health sites its primary focus was on Tele Rehabilitation for elderly patients.

Since the refit occurred in 2018 modifications have been carried out on the main telehealth room. Three desk top units have also been purchased including one in the Emergency Department. As a result significant outcomes for country patients have been achieved.



*One of the 3 new Telehealth desk top units being demonstrated.*



*The new Telehealth conferencing equipment being demonstrated to Friends Council members.*



Some of the areas which have seen the largest pickup have been the Renal Department, Diabetes, Psychiatry and Palliative Care. This is allowing country patients to receive high quality health care at their local health care facility.

I thank all the Friends Divisions for their contributions this year which has resulted in another successful year of fundraising. These funds were transferred into the Friends operating account for distribution to the hospital.

Due to the delay in receiving invoices from the WCH for wages, equipment, goods and services, excess funds contributed by the divisions are now being held in a term deposit investment account. The initial amount of \$200,000 which was deposited has now increased to \$202,126.14 with interest earned. Once trends are identified with the Friends cash flow patterns the Council will determine how these funds are distributed.

In May 2019 the Australian Charities and Not-for-Profit Commission (ACNC) released the Australian Charities Report 2017. This report analyses the information provided by 47,000 registered charities in their Annual Information Statement (AIS). The report highlighted that charities have noticed an increase in volunteer numbers to being more than 3.3 million volunteers throughout Australia. The report also advised that charities reported an increase in total revenue in 2017, to just under \$148 billion. The AIS is an annual obligation for every ACNC registered charity and includes questions about each charity, its activities, and basic financial information. This year the AIS was completed and submitted ensuring that Friends continues to meet all the required reporting obligations.

The Friends licence details appear on the Consumer and Business Services website [www.cbs.sa.gov.au](http://www.cbs.sa.gov.au)

The Friends Council, through consultation with the Divisional Committees have again selected items approved for funding from the WCH Equipment Committee list (please refer to the New Acquisitions by the WCH section of the report).

The Queen Victoria Auxiliary Division continued their process of selecting equipment to support the Women's and Babies Division of the hospital.

These items are also listed in the New Acquisitions by the Women's & Children's Hospital section of the report.

Additional projects funded by the Friends include the Person and Family Centred Care Passion Projects and the Friends Fellowship Program.

Once again administrative costs (include staff wages) for the Friends office, have been invoiced to Friends throughout the year by the WCH. Due to the requirement to correctly calculate these costs for the full financial year the second invoice for Friends wages, goods and services (March 19 to June 30th 2019) has not been paid within this reporting period. This invoice for \$35,940 will be paid during the 2019/20 financial year. The invoice cannot be calculated and forwarded to the Friends until after the 30th June each year; therefore the accrual for this period of invoice will occur annually.

To see the breakdown of these costs please refer to the Statement of Comprehensive Income by Division (Central Account) on page 41 of this report.

This year the Friends were pleased to facilitate a \$3,960 donation from The Lodge of Norwood, Freemasons. The lodge specifically requested the funds are allocated to the purchase of 4 x Continuous Positive Airway Pressure (CPAP) machines. These machines help to reduce obstructive sleep apnoea in children which helps to provide a better night's sleep, greater awareness whilst reducing stresses on the heart and blood vessels.

Thank you to the lodge and its members for selecting Friends to facilitate this generous donation to the hospital.

On the 18th November Sarah Allen, Past President Blackwood Belair Auxiliary organised a Stand Up Paddle day with the support of Ron Boulden and Nat Gohl from Stand Up Paddle SA. A total amount of \$1542 was raised which supported the purchase of an Oxygen Concentrator for Lee, a 14 year old boy living with chronic restrictive lung disease. Thanks to these funds Lee is able to continue his daily life attending school and getting out and about without the restrictions that comes with dragging an oxygen cylinder and trolley around.





Lee and family members with the new Oxygen Concentrator purchased with the funds raised from the Paddle Board event.

Lee's family and the Friends thank Sarah and her team for their commitment in raising these funds.

It is always a joy for me to attend the Auxiliaries Divisions Regional Conferences held throughout the state. They provide an opportunity for me to meet with our dedicated members hearing about the challenges and opportunities within the regional areas. The Conferences also allows me to update the regional members about activities within the Friends office, other divisions and the WCHN. It is very rewarding to see firsthand the outstanding work done for South Australian families by our members.

I would like to congratulate all those Auxiliary groups that celebrated significant milestones throughout the year.

The Friends are indebted to the leadership and direction provided by Pauline Linke, Friends President, her ongoing dedication to Friends is unwavering. I would also like to acknowledge and thank the divisional presidents Hetty (Shops), Nadine and Kaye (Auxiliaries), Mary and Heather (QV Auxiliary) for their dedication and support provided to their respective divisions.

I would like to thank my colleagues from the Friends office Sonia Davies (Friends Coordinator) and Gordana Nikolic (Administrative Support) for their professionalism and dedication to the Friends. Thank you also to Eva Kalmar once again for the volunteer assistance she provides to Friends each year.

I would like to finish my report by thanking all our 612 incredible members throughout the state. Without them the amounts raised each year would not be possible. Thank you also to those members that accept nominations for office bearing positions within your groups, the Divisional Management Committees, and the Friends Council for their exceptional dedication. Congratulations to all those members that received service awards last year and to those that will receive awards at the 2019 Friends Conference.

**Andrew Wade**  
Business Manager



Sarah Alan and the fund raising team at the Stand Up Paddle Board event held during the year.





*Members of the Cleve Auxiliary celebrate 60 years of fund raising for the WCH.*



*Members of the Lameroo & Districts Auxiliary celebrate 60 years of fund raising for the WCH.*

## Auxiliaries Division



Kaye Steer

### State President's Report 2019

It gives me great pleasure to give my report for 2018/19.

Again this year has gone very quickly and has been a very busy one.

Congratulations to those Auxiliaries celebrating their 60th and 70th Birthdays. They are

- > Port Adelaide 60 years, raised \$463,630
- > Lameroo and Districts 60 years, raised \$65,035
- > Cleve Auxiliary 60 years, raised \$66,123
- > Crystal Brook 60 years, raised \$127,612 (celebrated during 2017/18)
- > Greenock 60 years, raised \$72,887
- > Tarlee/Stockport 60 years raised \$62,810
- > Bordertown 70 years, raised \$107,947
- > Pinnaroo 60 years, raised \$43,797

It has been very enjoyable attending the Regional Conferences and functions with all the members.

This year the conferences were held at Women's and Children's Hospital (WCH) Region 1, Balaklava Region 4, Cleve Region 11 with Jill and I visiting the Tumby Bays new Op Shop which was absolutely amazing, well done to everyone. Berri Region 6, Meningie Region 5 (thank you to Jill for attending with me when Andrew was unavailable) Region 10 Auburn and Region 12 Moonta, all were well attended and very interesting openers and guest speakers at each one.

We were very pleased to hear that Warooka Auxiliary has joined forces with Yorketown, this is always an option that should be considered if a particular group is finding it difficult to recruit new members.

This year I attended the Kersbrook/Cudlee Creek Mothers Day Luncheon and also the Port Adelaide's variety afternoon tea and concert, their Annual Luncheon and 60th Birthday celebrations.

Congratulation to all service bar and Life Member recipients. Your recognition is well deserved as you continue to dedicate your time raising funds for the hospital.

Condolences to family and friends of Auxiliary members who lost loved ones this past year.

This year we were pleased to complete and distribute the revised Divisional Rules and updated Treasurers Kit to all auxiliary groups. This has taken some time ensuring all facets relating to running an auxiliary are included. I would like to thank Christine Andrews for the time she spent researching and drafting the document.

Thank you to Sonia Davies (Friends Co-ordinator) for all her help and support, also thank you to Gordana for helping out when Sonia and Andrew are on leave. Thank you to Andrew Wade (Business Manager for the Friends of WCH Inc) for his ongoing support and guidance.

This year collectively the Auxiliaries Division of the Friends of WCH Inc raised \$120,000.00. This is a fantastic achievement for the auxiliary groups and one we can be very proud of.

Congratulations to all Auxiliary Members for the fabulous contribution you make each year. Thank you for your continued commitment and dedication as you continue to fundraise for the hospital helping with the purchase of important medical equipment.

During June in the Queen's Birthday Honours, I received the Order of Australia Medal for Community Service to the Hospital Auxiliaries. Thank you all for your messages of congratulations it is truly appreciated and a huge honour being acknowledged for the work I love doing for the WCH.

#### **Kaye Steer OAM**

*State President, Auxiliaries Division  
Friends of the Women's and Children's  
Hospital Inc.*



## Summary of funds raised and deposited into the Commonwealth Bank account by each Auxiliary group (Auxiliary Division) for 2018/19

Auburn / Watervale	\$2,000.00
Balaklava & District	\$5,000.00
Barmera (Auxiliary closing balance)	\$1,609.85
Berri & District	\$7,532.70
Bordertown & District	\$2,671.05
Ceduna & District	\$5,000.00
Clare	\$2,500.00
Cleve & District	\$2,200.00
Crystal Brook & District	\$11,000.00
Cudlee Creek / Kersbrook	\$3,500.00
Greenock	\$3,045.00
Kadina	\$5,250.00
Lameroo & District	\$2,500.00
Lock & District	\$1,000.00
Lucindale	\$3,500.00
Maitland / Arthurton (deposited in July 2019)	\$6,000.00
Meningie & District	\$3,729.00
Moonta & District (deposited in July 2019)	\$4,786.00
Pinnaroo & District	\$3,000.00
Port Adelaide	\$20,000.00
Port Lincoln	\$3,500.00
Renmark & District	\$3,500.00
Tarlee / Stockport	\$2,116.00
Tintinara	\$5,000.00
Tumby Bay	\$20,000.00
Wallaroo	\$2,944.60
Yorketown, Warooka & District	\$2,890.00
Yorketown & District	\$3,000.00
<b>GRAND TOTAL</b>	<b>\$135,774.20</b>



## Queen Victoria Auxiliary Division



Heather Wheatley

### President's Report

The year as President seems to have passed quickly with another good year of a wonderful committee ensuring successful fundraising for the Women's and Babies' Division of the Women's and Children's Hospital.

Fundraising this year has included 2 Film Nights at Regal Theatre, which were very well attended. A delightful Morning Tea at Carrick Hill, when we were fortunate to have Paul Vasileff – 2017 Young Australian of the Year, (Atelier-Paulo Sebastian) as Guest Speaker, and interviewed by Dr Nick Prescott. We are very appreciative that both Paul and Nick volunteered their valuable time to us. Our annual Bridge Day was again held at Tranmere Bowling and Tennis Club and we are very thankful to be able to have this wonderful venue.

The events raised a profit of \$27,622.00 which enabled us to purchase and donate a Bili Blanket \$5,000, Cot Monitor \$9,300, Charging Station \$1130, and a Physiological Monitor \$12,192.00.

We have been very fortunate to have had the wonderful support of Angove's Family Wines as our main sponsor, with Hentley Farm Wines supporting by supplying the sparkling wine at our Morning Tea. Regal Theatre are also very supportive to the QVA making sure that our Film Nights run smoothly and successfully. Metropolitan Fresh Fruiterers, North Adelaide are always happy to donate fruit for our functions. Committee members always come to the fore donating, sandwiches, slices and raffle prizes. With these sponsors and the committee, it allows us to make these profits to purchase this valuable equipment.

Of course, we do need people to purchase tickets and we are very thankful to have a wide variety of family and friends of committee members who have supported us faithfully over many years.

We have had a committee membership of 18 this year with 1 new member joining. We will also be sad to see 2 of our newer members leave due to family commitments. Our meetings have been held at night this year in committee members homes and this seems to allow greater numbers present at meetings.

Friends meeting have been attended by Gail Krawczyk and myself as representatives from the QVA.

Andrew Wade, Sonia Davies and Gordana Nikolic, from Friends of the WCH office have been a huge support and are so helpful in numerous ways. I would also like to thank Eva Kalmar who again has designed our flyers and tickets in a volunteer capacity. Adrian Richards, Manager Biomedical Engineering has been very helpful with the advice and purchase of equipment. We are very grateful to have had these people working with us.

In closing I would like to thank Bronwyn Plowman as Secretary, Jenna Patching, Gail Krawczyk and Judy Burchard in Treasurer roles and all the committee for their support this year. We look forward to another great year ahead.

#### **Heather Wheatley**

*President, Queen Victoria Auxiliary Division Friends of the Women's and Children's Hospital Inc.*



## Shops Auxiliary Division



Hetty Gardenier

### President's Report

As President of the Shops Auxiliary Division it is a privilege for me to present this report for 2019.

Once again this year has been up and down with this trend being reflected in the total shop sales which are down by approximately \$57,920 from the last financial year. Thanks to Kath Coupe and Di Macrae, who have managed to keep the cost of purchases down by \$30,139 which has left a decrease in profit of \$27,781. Despite this we have once again been able to make a significant contribution to the Friends of the Women's and Children's Hospital (Friends) of \$350,000. What an amazing achievement.

I am in awe of the time, hard work, dedication and commitment of our volunteers who provide such a valuable service within the hospital. At present we have 124 volunteers on our books and have provided 26,514.25 hours of Service to the shops. Thanks to you all.

Unfortunately, we still have the same problems as in previous years with a shortage of volunteers and team leaders, our workforce is aging and we have said farewell to some wonderful friends and team mates throughout the year due to age, ill health and some have passed away. Recruiting sufficient volunteers continues to be a challenge for Di and Bev when rostering, you both do an amazing job managing to cover shifts. Thank you.

A huge thank you to our special group of team leaders Bev Graham, Kath Coupe, Sandy Jolly, Thea Milner, Margaret Markham, Dorothy Sandland, Jodie Hoffman, Lorraine Hoile, Daphne Moosha, Penny Kearse, Deborah Brokate, Nathalie Rouelle, Kathy Summerton, Pryanka Nagarajan, Hilde Duits and Di McRae for your unwavering

support and commitment to your roles many of you working extra shifts when needed to keep the shops running efficiently.

Thank you to those special Rainbows volunteers who willingly give their time on weekends and public holidays to provide a service to staff and visitors, we couldn't continue to operate on weekends without your support. To all those volunteers who generously accept extra shifts thank you. Without you our days would be so much harder.

For the last 19 years our finances have been ably managed by Jenny Brown and in recent years Judith Richards, for your time, dedication and commitment we thank you. Unfortunately both Jenny and Judith have resigned from this role. You will both be missed.

Our hardworking committee meets regularly to discuss the everyday operations of the Shops and which direction the shops will go in the future. Dennis Floyd and I are the shops representatives on the Friends Council. This group decides where our hard earned funds will be spent. We thank the Council and appreciate the time and effort they give to providing equipment for the hospital and supporting programs within the community.

This year the committee decided to apply to become a Work for the Dole host which has been accepted and we hope that this will help fill some of the gaps in the roster as well as providing training for people leading to employment.

The Vic's Coffee Shop are now able to sell and top up Metro Tickets, customers and staff are now utilising this service. New software has been installed on all 3 registers within the shops and this has solved many problems with the registers continually freezing.

Over the Christmas break all single use packaging for items made and packed in the shops was changed to Low Impact Innovation packaging which is made from cornstarch. This is our small part at helping the environment, unfortunately it is more expensive than the packaging therefore our prices have risen, but customers seem quite happy to pay the extra.

This year the shop Annual General Meeting (AGM) was changed from July to December. This was done to see if we could increase attendance numbers for both the AGM and shops Christmas lunch.





*Shops President Hetty Gardenier presents the second cheque for \$200,000 to Friends President Pauline Linke at the 2018 Christmas lunch*

The Christmas dinner was also changed from an evening meal to a lunch time event.

Andrew, Sonia and Gordana as our administration team do an amazing job; their dedication to the shops is second to none. Andrew remains patient and dedicated, always ready to help out when needed, he spends many hours recruiting and training new volunteers and has a great capacity to manage whilst appreciating the efforts, abilities and quirky ways of many of us. Sonia is very professional and efficient and a great asset to the team, always willing to help out when needed. Unfortunately, Gordana is no longer part of the team, she was very professional and a great asset while we were installing the new software on the registers. Without her we would have been lost, we wish her well in her new job. To all of the admin team, thank you for your help and support this year.

The loyal staff of the hospital continues to support the shops with their patronage; the Spotless team takes care of cleaning the shops nightly and also help with deliveries. Security is always on hand when needed. To all these people thank you for your continued support.

Congratulations to all recipients of Service Awards, this year we acknowledge the contribution you have all made. Thank you for your continued support and dedication, certificates will be presented at the shops AGM. Congratulations also to those who will receive Life Membership at the Friends conference, what an achievement.

Once again thank you all for being such a wonderful loyal group of people, your support, outstanding commitment and dedication makes our aim of supporting the Women's and Children's Health Network so much easier.

**Hetty Gardenier**

*President, Shops Auxiliary Division  
Friends of the Women's and Children's  
Hospital Inc.*



*Members of the shops division enjoy the annual Christmas lunch provided by the hospital*





*Shops members receive their service bars and certificate of hours at the 2018 shops AGM.*



*Equipment purchased with funds raised by the Shops Auxiliary Division is demonstrated by Anu Kochar, Neo Natal Intensive Care Specialist*

# New Acquisitions by the Women's & Children's Hospital

Donations from The Friends of WCH Inc. have been directed towards the following:

## Auxiliaries Division and the Shops Auxiliary Division

Department	Equipment Description	Total Cost
Paediatric Rehabilitation	Tilt Table	\$15,250.00
Neonatal Intensive Care Unit and Special care Babies' Unit	Resuscitation Cot Monitor	\$6,630.00
Paediatric Rehabilitation	Standing Patient Lifter	\$12,223.14
Paediatric Emergency Department	Screening Audiometer	\$12,469.50
Paediatric Emergency Department	Transcutaneous Gas Monitor x 3	\$48,000.00
Medical Day Unit	Monitor System	\$49,456.25
Telehealth Conference Room	Conferencing Equipment and 3 desk top units	\$36,660.91

NOTE: Several items selected will be purchased next year with funds being carried over. The items include 1 x Screening Audiometer, Home Ventilators, Patient Examination Tables x 15 and EEG Brainz Monitor.



*Members of the Friends Council present equipment purchased by the Friends to Adrian Richards Manager of the WCH Biomedical Engineering department*

## Queen Victoria Auxiliary Division

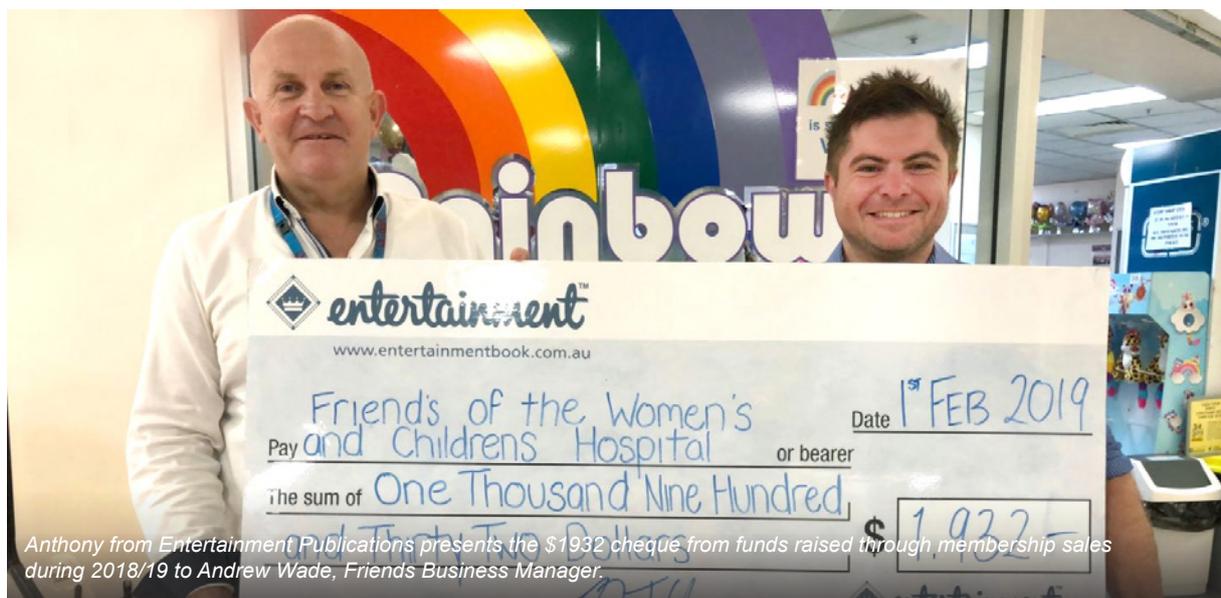
Department	Equipment Description	Total Cost
Neonatal Intensive Care Unit	Billy Blanket	\$5,000.00
Neonatal Intensive Care Unit	Cot Monitor	\$9,300.00
Women's Outpatient Department	Mobile Phone Charging Station	\$1,130.00
Hospital Day Unit	Physiological Monitor	\$12,192.13



Members of the Queen Victoria Auxiliary with equipment purchased from funds raised during 2018/19.

## External Donations

Donor	Department	Equipment Description	Amount
The Lodge of Norwood, Freemasons	Respiratory and Sleep Medicine	Continuous Positive Airway Pressure machine x 4	\$3,960



Anthony from Entertainment Publications presents the \$1932 cheque from funds raised through membership sales during 2018/19 to Andrew Wade, Friends Business Manager.

# Passion Projects

## Person and Family Centred Care Passion Projects 2019

2019 saw the continuation of the fantastic “Passion Project” grant system funded by the Friends of the Women’s and Children Hospital Incorporated (Friends). The grants have been offered since 2017 and each year the quality and variety of applications improves. The grants provide 4 X \$5000 allotments of funding for quality improvement projects within WCHN. To be considered the projects need to be able to show how staff will engage consumers in co-design as well as how it will uphold the 4 pillars of Person and Family Centred Care. The program is administered by the Consumer and Community Engagement Unit and staff are supported to ensure their projects are completed within the timeframes.

In 2018, 17 applications were received from across WCHN both from within the hospital and community sites. The project ideas presented were creative, innovative and client centred. A panel made up of WCHN staff, Friends representatives and consumer and community members used a selection matrix to establish that applications were aligned with Person and Family Centred Care and had clear plans regarding how consumers would be included in co-design and implementation.

Evaluations have been completed and received and Passion Project winners will present as part of the Person and Family Centred Care Week celebrations in late Sept. These presentations will be an opportunity for participants to share the outcomes and the impact their project has had.

The 2019 projects have been diverse and far reaching in the impact they have had on the quality of services offered through WCHN. Over 75 consumers were directly involved in the co-design and planning of the projects. It is estimated that 21,000 consumers will benefit from the projects implementation. One project alone, the changes to the Women’s Assessment Service waiting room will impact 16,000 consumers that utilise that space over a year. Another project that produced a resource to be used in training clinicians will enhance service provided by those clinicians and have far reaching implications for consumers.

In 2020 the Friends have committed to funding another 4 projects and applications will open after the presentations from last years winners. The success of the 2019 projects can be directly linked to improvements to services offered to the women, children and families that access WCHN across the state.

**75** CONSUMERS INVOLVED 

INCLUDING CHILDREN AND YOUNG PEOPLE

**4**  **PROJECTS**

**21,000** CONSUMERS WILL BENEFIT





## Language Interpreted Nutrition Education Video and Resources for women newly diagnosed with Gestational Diabetes within WCHN.

By Melissa Colombo and Andrea McCall

87

Consumers involved in co-design

68

Consumers involved in implementation process



### Target group

Women of non-English speaking backgrounds who are newly diagnosed with Gestational Diabetes at the WCH

### What was the Project?

To develop a Language Interpreted Nutrition Education Video and Resources for women newly diagnosed with Gestational Diabetes within WCHN.

### Can you comment on what change has occurred?

- > The written resources will be used in the dietitian education with the interpreter and will assist accessibility and understanding of carbohydrate foods and carbohydrate counting.
- > Women are able to watch the video again at home after initial education and show other members of their family who may support them in making their diet changes to better manage their gestational diabetes.

*"I will watch it with my mum, she also has diabetes..." [Mrs Y, newly diagnosed with GDM]*

We anticipate that this will improve understanding and adherence of the diet management of gestational diabetes and therefore improve glycaemic control, potentially even prolonging or avoiding the need for metformin and insulin for some women.

Therefore, providing an equitable person & family (neonatal) service for women with gestational who require an interpreter for nutrition education.

### What was the impact?

All women who are diagnosed with GDM at the WCH receive education either in a 2 hour group session (run three times per week) with the Dietitian (1hr) and Diabetes Educator (1 hr) or a 1:1 session with an interpreter (30 minutes with the Dietitian and 30 minutes with the Diabetes Educator) across two clinics per week.

Nutrition is the first line of GDM management to keep blood glucose levels within target. If women are unable to manage their blood glucose levels with diet then they are commenced on medication (metformin) or insulin. This increases the intensity of treatment, the burden and stress on the women and health care costs. Poor control of blood glucose levels can result in negative health effects to the mother and the baby.



This project aims to impact accessibility, understanding and adherence of nutrition information and education for the majority of the women from non-English speaking backgrounds, diagnosed with GDM.

From the generous funding provided by the Friends of WCH, we have been able to create 11 new resources to improve the delivery of education and understanding of non-English speaking women newly diagnosed with GDM. These include:

- > Nutrition for Gestational Diabetes Video (Chinese)
- > Nutrition for Gestational Diabetes Video (Vietnamese)
- > Nutrition for Gestational Diabetes Video (Arabic)
- > Healthy Eating for Gestational Diabetes Factsheet (Chinese)
- > Healthy Eating for Gestational Diabetes Factsheet (Vietnamese)
- > Healthy Eating for Gestational Diabetes Factsheet (Arabic)
- > Healthy Eating for Gestational Diabetes Factsheet (English)
- > Carbohydrate Counting on Food Labels (Chinese)
- > Carbohydrate Counting on Food Labels (Vietnamese)
- > Carbohydrate Counting on Food Labels (Arabic)
- > Carbohydrate Counting on Food Labels (English)

The resources were based on consumer feedback and needs identified through a six month honours student project undertaken in July-December 2018.

These culturally specific, consumer driven translated resources will assist our women from non-English Speaking backgrounds (Chinese, Vietnamese and Arabic) who are newly diagnosed with Gestational Diabetes and provide a more equitable service within WCH.

#### **What elements of the project worked well?**

- > All women provided very positive feedback to the translated video and thought that it would greatly assist women newly diagnosed with Gestational diabetes who speak these languages.
- > Women indicated that they would watch the translated video again at home and even show other family members.
- > The newly developed factsheet is clear and concise and very user friendly.

- > The factsheet has culturally specific sample meal plans.
- > All women who were approached as consumers were engaged and willing to be involved to improve the service for other women.

#### **Working in partnership with consumers and the community**

Our consumers were identified from 3 areas:

1. Women who presented to the initial gestational diabetes group education who spoke English and another language (either Vietnamese, Chinese or Arabic).
2. Women identified from our newly diagnosed gestational diabetes interpreter clinics who spoke Chinese, Vietnamese or Arabic.
3. Pregnant women who spoke these other languages who were attending women's outpatient clinics who may or may not have gestational diabetes.

From the consumer feedback questionnaires (N= 10), 100% of the women indicated that the new translated video and accompanying written resource provided them with the information needed to understand gestational diabetes, that the information was presented clearly, it was easily understood, the length of the resource was appropriate, they like the format of the resource, the sample meal plan was useful and that these translated resources will assist with who speak these languages.

#### Video

**"I have no problem understanding the video and it explains the cause of GD and how to maintain a healthy blood sugar level by having a reduced carb diet" [Mrs L]**

#### Factsheet and Carbohydrate Counting on Food Labels info

The new factsheet "Healthy Eating for Gestational Diabetes" includes a sample meal plan as requested by our primary consumers.

#### **Key learnings**

- > A key learning was to not assume what information women wanted in the written resource for example in the sample meal plan they wanted 'Australian' food too!





Staff and Consumers from Yarrow Place, Rape and Sexual Assault Service

## Consumer Lived Experience Training Resource

10

Consumers involved in co-design

4

Consumers involved in implementation process



### Target group

Consumers accessing Yarrow Place Services.

### What was the Project?

This project produced a resource for use in training that respectfully captures and represents the experience of consumers accessing Yarrow Place Services.

### Can you comment on what change has occurred?

Our project has developed a training video resource that will capture the lived experience of consumer representatives of Yarrow Place, rape and sexual assault service. This resource will be widely utilised in places where it is difficult to have a consumer present, ie regional and country areas.

The project has advanced the principles of the Person & Family Centred Care charter by:

- > Treating the stories shared with us by consumers with dignity and respect. This resource will allow us to share consumer's perspectives with a wider audience (including other consumers) in a way that is less intrusive and more sustainable.
- > The inclusion of consumer stories has improved the quality of the training which will in turn change clinical practice and improve the care consumers receive.

- > This training resource will enhance staffs ability to communicate openly with survivors of trauma in a compassionate, sensitive, trauma-informed way.
- > The experience of sharing individual stories in training sessions has been a very positive experience for consumers as well as participants and fits well with the commitment YWSWD has of being positive and kind.

Feedback from training participants who have viewed the videos are that they are thought provoking, realistic and well made.

### What was the impact?

For the three consumers involved in the production of the video it was a difficult and sometimes emotionally painful process. As a service Yarrow Place worked very hard to support the consumers and made sure at every step all decisions were consumer centred and trauma informed. The consumers chose a production company that they felt understood the sensitive nature of what the video would contain and could treat their stories with respect and privacy. This made a significant difference in the process of making the videos.

Yarrow Place staff were able to provide emotional support for consumers who felt triggered by retelling their traumatic story and if needed consumers were offered counselling.



For the consumers involved the outcome has been a feeling of pride in what they have made, the difference it will make for the professionals who watch it and the clients that they go on to work with.

**What elements of the project worked well ?**

From the outset the project team at Yarrow Place made a commitment to the consumers who volunteered to be involved in the production of the video that no decisions would be made without their input. At every decision making point the three key consumers were empowered to lead the project in the direction they felt was most appropriate. Examples include the selection of the production company we hired to make the videos right through to scripting sequences and the final editing process.

It was very important for the project team that this resource be developed in partnership but also in a trauma informed manner.

The subject matter can be very distressing for training participants to view as well for the consumers who shared their story in this way. We believe we have created a resource that does not use client stories in a exploitative way to get a response from viewers. The final video tells their stories authentically and with care for both the viewers and the consumers who courageously shared their story.

**Working in partnership with consumers and the community**

Yarrow Place has a long history of being client focussed and working in partnership with consumers. This has been a natural progression of this work and had enhanced the role consumers have in the training program. For members of the Consumer Advisory Group the process provided opportunities for learning and growth.





Cara Flynn (Mum) WAS Staff, A/Divisional Director,  
Lana Earle-Bandaralage

## Women’s Assessment Services (WAS) waiting room upgrade / refurbishment concept design element and supply of Phone Charging Station

**50**

Consumers involved in co-design

**1**

Consumers involved in implementation process



### Target group

All consumers attending the waiting room

### What was the Project?

Provide funding to support the initial redesign and refurbish concept design element for the waiting room to allow for more privacy, comfortable seating and a friendly informative atmosphere. Funding also allowed for the purchase of a new Mobile Phone Charging Station.

### Can you comment on what change has occurred?

Due to the nature of project the design phase has taken a considerable amount of time. We wanted to ensure that patient privacy, accessibility and comfort were at the forefront of the design. We have received the architect drawings for the redesign of the waiting room and a plan for construction to commence early July 2019.

This design will ensure that consumers feel welcome with signage as to where they need to present. Consumers will feel more comfortable giving personal information to the triage midwife due to the privacy screening. There will be a privacy timber screen for vulnerable consumers to feel as though they have a quiet space. Walls will be less cluttered with appropriate consumer information including a WCHN network TV with educational material.

### What was the impact?

The current impact on the consumer is accessibility of the mobile phone charging station and the children’s wall mounted playing station within the consumer common room. Once the project has been completed consumers and their families will have an increased sense of safety and privacy. They will have easy access to education material. The room in general will be brighter, cleaner and be more welcoming and consumer friendly with a mobile phone charging station, children’s play area and drinking fountain.

### What elements of the project worked well?

Having the consumers give feedback on our waiting room was very beneficial. It was great to get their perspective and for one consumer it was their first time in WAS which really helped with seeing the waiting room with ‘clear eyes’. As the project is in the initial phase we will not know the full impact until it is finished.

### Working in partnership with consumers and the community

We worked in collaboration with both Basecamp on the initial consultation and via email with one consumer. I feel that the issues the consumers stated were issues that staff also felt was a problem such as privacy. Once the drawings have been completed we will involve further consultation with the consumers prior to sign off.





## Child Development Room – ‘Welcome’ Project

20

Consumers involved in co-design

10

Consumers involved in implementation process



### Target group

Parents and children attending the CaFHS ‘Child Development Room’ at Elizabeth Grove

### What was the Project?

Upgrade the outdoor play space for children attending the Child Development Room to feel welcoming for families of all cultural backgrounds.

### Can you comment on what change has occurred?

The changes that have occurred so far are particularly around consumer engagement. This has been challenging as most of the families that we support have babies and toddlers and are facing high levels of adversity both socially and financially. We decided to organise some morning teas and invited consumers to attend, even providing transport, and although many expressed an interest, on the day not many were available. Additionally the few that did attend are no longer with the service as their circumstances have changed.

However, we do have a captive audience in terms of our playgroup families, and we have consulted with them over the past few months during the playgroup sessions about the type of things they would like us to spend the grant money on. Their main concern was to have the sandpit upgraded and to have an outdoor setting where they could sit with each other and play with their children.

They also wanted the garden to be upgraded as it was particularly drab. Parents and staff were also interested in environmental sustainability.

At one of our morning teas we invited a Community Development Group called “Bringing Back the Butterflies”, who are approved by the Department of Environmental Education to work in schools. They advised that they could provide consultation about the local environment and reduced cost labour and would support us with planting our garden with local indigenous species that would attract native butterflies. One of the dads who attended was an out-of-work landscape gardener and was keen to be involved, but unfortunately this family has now left the area.

We have had to be creative around consumer engagement, and one of the ways we have done this is to engage with our local Department of Correctional Services (DCS). They provide opportunities for low-risk offenders to do community work. Some of our families have had involvement with the Community Services activities and they previously provided services such as tidying up the outside area.



Most of these young men live in the local area and are also young dads, so we felt that this was a useful way to involve them further in engaging with local Health services that support families with young children. The skills that they learn are also able to be included on their CV and hopefully increase their employment opportunities. They provide the work on site under DCS supervision.

We developed an agreement where they would provide some labour and purchase materials on our behalf from Bunnings (which we will need to reimburse) in order to revamp the sandpit and also to provide irrigation systems for the plants. We have also engaged them to mount a large mosaic tabletop and a wooden tabletop painted by local Aboriginal artists (were made by previous staff and clients) as a piece of artwork. These tables were big and cumbersome and deemed unsuitable in terms of work health and safety for use as tables, but they will make great artworks. This has been a good opportunity for them to learn some valuable skills as well as providing a community service.

We also met with the Principal of the Elizabeth Grove School Mr Dan Jarrad who is very supportive of our ideas around making the whole school site more welcoming and aesthetically pleasing. Dan has suggested that in the spring he will talk further with us about involving the children in propagating plants, and further expanding the upgrade in line with the other entrances around the school grounds. He gave us free access to mulch for our garden.

In consultation with our playgroup parents, we have purchased an outdoor setting from a company called 'Replas' which uses recycled plastics and creates products for school environments that are low maintenance. All the projects so far are fitting with the goal of recycling and sustainability.

### **What was the impact?**

The project has enabled us to engage with consumers in a different way, and gain more insight into their experiences. The families involved in the project enjoyed attending the morning tea and being asked for their opinions about the project.

None of them had ever been invited to participate in this way before. Many of them were quite shy and reserved in terms of voicing their opinions. We also talked about what the babies and toddlers might say if they could talk yet. In speaking for the little ones, parents agreed that an upgrade to the outdoor sandpit would be a good choice. It will be good to see how the infants and families react once they see the ongoing changes to the environment. The planting is complete, the furniture will soon be delivered, and the irrigation has been completed. We will follow up again with consumers as the project nears completion.

### **What elements of the project worked well?**

It worked well to engage our consumers while they were present for other activities such as playgroup. They gained confidence from being with each other and became bolder in sharing some of their thoughts and ideas. It was also helpful for the parents to think about the needs of their babies and toddlers and try to view the world through their eyes. This is in keeping with our goals that we have developed with families in terms of building their capacity to understand and meet their children's needs.

### **Working in partnership with consumers and the community**

It was good to work in partnership with consumers and the community, but also challenging. Most of our consumers are busy parents with young children, and were okay about being asked for their ideas but really didn't have the capacity to contribute time or skills in terms of co-designing the project. They wanted us to take on that role. This is where we used local community services to co-design with us and that worked well, due to the need for co-ordination of the activities.



# Recognition of Donations

## Friends Donations Received 2018/19

Donated By	Amount	Description
<b>GENERAL DONATIONS</b>		
Kingston Mini Mart Collection Container	\$500.00	General Equipment Purchase
Tartan Tucker Box Collection Container	\$41.25	General Equipment Purchase
Andrew Wade	\$120.00	General Equipment Purchase
Megan Kylvoh	\$120.00	General Equipment Purchase
Sandra Harrington	\$120.00	General Equipment Purchase
Shona McKay	\$20.00	General Equipment Purchase
Thomas Christensen ( Harriet Hender's 21st present )	\$25.00	General Equipment Purchase
Lottie Stanbury ( Harriet Hender's 21st present )	\$50.00	General Equipment Purchase
Isabella Wilson ( Harriet Hender's 21st present )	\$100.00	General Equipment Purchase
Nicole Keldoulis ( Harriet Hender's 21st present )	\$50.00	General Equipment Purchase
Andrew Perry	\$185.00	General Equipment Purchase
Arabella Hart	\$150.00	General Equipment Purchase
Georgina Wigney	\$50.00	General Equipment Purchase
Jeniffer Frost	\$100.00	General Equipment Purchase
Chris Field	\$50.00	General Equipment Purchase
Merinda Vaccarella	\$20.00	General Equipment Purchase
Anique Renwood	\$35.00	General Equipment Purchase
Ruth Shields	\$50.00	General Equipment Purchase
Barb Milowski	\$50.00	General Equipment Purchase
Sharyn Rothe	\$10.00	General Equipment Purchase
Delia Hughes	\$100.00	General Equipment Purchase
Lynn Bateman	\$100.00	General Equipment Purchase
David Ellis	\$100.00	General Equipment Purchase
Lorraine Jones	\$250.00	General Equipment Purchase
Will Turner	\$50.00	General Equipment Purchase
Teresa Mahoney	\$75.00	General Equipment Purchase
Melissa Cadzow	\$200.00	General Equipment Purchase
<b>TOTAL</b>	<b>\$2,721.25</b>	
<b>DONATION FOR H.U.G INTITATIVE</b>		
Liliana Skeens	\$160.00	H.U.G Voucher Initiative (to be carried over into 2019/20 voucher allocations)
<b>TOTAL</b>	<b>\$160.00</b>	



Donated By	Amount	Description
<b>SPECIFIC DONATIONS FOR SELECTED ITEMS</b>		
Suzanne Lowe	\$100.00	Paddleboard event
Cyndy Hosken	\$10.00	Paddleboard event
Virginia Furness	\$20.00	Paddleboard event
Simon Mazurek	\$50.00	Paddleboard event
Jane Paech	\$50.00	Paddleboard event
Glenn Wilson	\$50.00	Paddleboard event
Rick Neagle	\$50.00	Paddleboard event
Angela Birk	\$10.00	Paddleboard event
Neal Lockwood	\$50.00	Paddleboard event
Ellie Doyle	\$25.00	Paddleboard event
Penny Georgiou	\$10.00	Paddleboard event
Kathryn Keenihan	\$50.00	Paddleboard event
Glenn Marsland	\$50.00	Paddleboard event
Debbie McConnell	\$20.00	Paddleboard event
Nat Gohi Standuppaddleboardsa (paddleboard EFT )	\$100.00	Paddleboard event
Rebecca Schneider	\$50.00	Paddleboard event
Andrew Wade	\$10.00	Paddleboard event
Jonathon Robran	\$25.00	Paddleboard event
Shelley Redman	\$50.00	Paddleboard event
Tessa Gaynor	\$80.00	Paddleboard event
Emma Eckersley	\$40.00	Paddleboard event
Jason King	\$40.00	Paddleboard event
Erica Byers	\$10.00	Paddleboard event
Donna Meyer	\$40.00	Paddleboard event
Paul Harrison	\$80.00	Paddleboard event
D Hevan	\$10.00	Paddleboard event
W Ruth	\$10.00	Paddleboard event
The Perfect Cup (Coffee Van)	\$150.00	Paddleboard event
Mary Cole	\$50.00	Paddleboard event
Sarah Allen (BBQ Money)	\$92.00	Paddleboard event
Dale Demarco	\$100.00	Paddleboard event
Jan and John Whitford	\$50.00	Paddleboard event
Amanda Dowdy	\$10.00	Paddleboard event
The Freemasons Foundation Inc	\$3,960.00	CPAP Machines x 4



<b>Donated By</b>	<b>Amount</b>	<b>Description</b>
LM & AR Schreiber	\$1,500.00	Neonatal Intensive Care Unit
Keith and District Campdraft Club Inc (Don Rosser)	\$1,296.00	Neonatal Intensive Care Unit
Keith and District Campdraft Club Inc	\$1,000.00	Neonatal Intensive Care Unit
Suzanne Ebert	\$50.00	Neonatal Intensive Care Unit
Adelaide Dickens Fellowship	\$1,000.00	Books For Wards
Bendigo Bank Goodwood Park Branch	\$1,000.00	Friends 2017/18 Annual Report Sponsorship
Joanne Baulderstone	\$100.00	Storage Tubs Tumbly Bay Opp Shop
Isobel Mcgregor	\$100.00	Neonatal Intensive Care Unit
Greenock Auxiliary Members	\$145.00	Christmas Toys
Women's and Children's Hospital Worldkindness Day Cupcakes Sales	\$239.00	Phone Charging Station Women's Outpatients
<b>TOTAL</b>	<b>\$11,932.00</b>	

#### **IN MEMORIAM OF DONATIONS**

Marg, Ken and Stuart Bishop (In memory of Mirian Pittman)	\$50.00	General Equipment Purchase
Margaret & Brian Hautop (In memory of Mirian Pittman)	\$20.00	General Equipment Purchase
Roma Crook (In memory of Mirian Pittman)	\$20.00	General Equipment Purchase
Anonymous (In memory of Mirian Pittman)	\$10.00	General Equipment Purchase
Joan Cornish (In memory of Mirian Pittman)	\$25.00	General Equipment Purchase
China Painting Friends C/- E Werner (In memory of Mirian Pittman)	\$60.00	General Equipment Purchase
Shirley Mueller (In memory of Mirian Pittman)	\$20.00	General Equipment Purchase
Betty Rehn (In memory of Mirian Pittman)	\$20.00	General Equipment Purchase
Australian Pure Fruits Pty Ltd (In memory of Mirian Pittman)	\$100.00	General Equipment Purchase
Val & Many Ross (In memory of Mirian Pittman)	\$50.00	General Equipment Purchase
Jill & Frank Kaesler (In memory of Mirian Pittman)	\$50.00	General Equipment Purchase
Francis Hefferys (In memory of Mirian Pittman)	\$30.00	General Equipment Purchase
Kersbrook Uniting Garden Club (In memory of Mirian Pittman)	\$50.00	General Equipment Purchase
Gwen Scholz (In memory of Mirian Pittman)	\$5.00	General Equipment Purchase
Kersbrook Connections Craft Group (In memory of Mirian Pittman)	\$20.00	General Equipment Purchase



Donated By	Amount	Description
Erna Schubert (In memory of Mirian Pittman)	\$20.00	General Equipment Purchase
Judy Pitman (In memory of Mirian Pittman)	\$20.00	General Equipment Purchase
Vic & Bru Hatton (In memory of Mirian Pittman)	\$10.00	General Equipment Purchase
Carmel Bide & Teresa (In memory of Gweneth Allen)	\$20.00	General Equipment Purchase
John & Bianca Brealen (In memory of Gweneth Allen)	\$50.00	General Equipment Purchase
Sandra Drummond (In memory of Gweneth Allen)	\$20.00	General Equipment Purchase
Kaye Steer (In memory of Gweneth Allen)	\$20.00	General Equipment Purchase
Catherine Morris (In memory of Gweneth Allen)	\$50.00	General Equipment Purchase
Anonymous (In memory of Gweneth Allen)	\$5.00	General Equipment Purchase
Sandra Dummond (In memory of Gweneth Allen)	\$20.00	General Equipment Purchase
Carel and Teresa Dide (In memory of Gweneth Allen)	\$20.00	General Equipment Purchase
John and Blanch Brealey (In memory of Gweneth Allen)	\$50.00	General Equipment Purchase
<b>TOTAL</b>	<b>\$835.00</b>	



# Recognition of Service

## Life Membership 2018

Life Membership is awarded to members who have provided outstanding service to the association. The Council will ratify the appointment of Life Members annually on the recommendation of any of the Divisions. The appointment of Life Membership is not automatic but is made for outstanding service by active members with 15 years or more active service. Consideration may also be given to the award of a Life Membership for exceptional service to a person who has less than 15 years. **Congratulations to the recipients of Life Membership awarded in 2018 to:**

Brenda Adams	Shops Auxiliary Division
Rosemary Dunn	Auxiliaries Division – Tarlee/Stockport
Sandra Edwards	Auxiliaries Division – Crystal Brook
Jill Morrison	Shops Auxiliary Division



*Friends Life member recipients 2018 presented with the award by Professor Ross Haslam, AO Friends Patron (far left) and Graeme Goodings (far right).*

## Friends Life Member recipients 2018



*Brenda Adams*



*Rosemary Dunn*



*Sandra Edwards*



*Jill Morrison*



## Recognition of Service

Congratulations to the following members for achieving significant milestones in providing service to support the Women's and Children's Hospital, presented in December 2018.

### Year Ending June 2018 Recipients

100 Hours service	
Carol Davidson	Shops Auxiliary Division
Hilde Duits	Shops Auxiliary Division
Chelsea Graham	Shops Auxiliary Division
Emma McPhee	Shops Auxiliary Division
Priyanka Nagarajan	Shops Auxiliary Division
Jennifer Thornton	Shops Auxiliary Division
Anh Van	Shops Auxiliary Division
500 Hours service	
Tim Leeder	Shops Auxiliary Division
Chelsea Toune	Shops Auxiliary Division
Zanya Trowbridge	Shops Auxiliary Division
1,000 Hours service	
Jeff Anderson	Shops Auxiliary Division
Nancy Balmer	Shops Auxiliary Division
Deborah Brokate	Shops Auxiliary Division
Troy Jackson	Shops Auxiliary Division

Congratulations to the following members who were acknowledged for achieving significant milestones in providing service to support the Women's and Children's Hospital in October 2018.

### Year Ending June 2018 Recipients

5 years	
Gayle Lamond	Auxiliaries Division - Balaklava
Marilyn Burgess	Auxiliaries Division - Berri
Renee Crompton	Auxiliaries Division - Crystal Brook
June Gregg	Auxiliaries Division - Kadina
Lyn Page	Auxiliaries Division - Kadina (2016)
Lilian James	Auxiliaries Division - Moonta & District
Kay McPhee	Auxiliaries Division - Moonta & District
Pauline Tremelling	Auxiliaries Division - Moonta & District
Judy Warmington	Auxiliaries Division - Moonta & District
Kay Allen	Auxiliaries Division - Port Adelaide
Ellen Bedford	Auxiliaries Division - Port Adelaide
Sylvia Correani	Auxiliaries Division - Port Adelaide
Helen Yeates	Auxiliaries Division - Port Adelaide
Kay Allen	Auxiliaries Division - Port Adelaide



Hetty Gardenier	Shops Auxiliary Division
Deborah Brokate	Shops Auxiliary Division
Kareen Deacon	Shops Auxiliary Division
Susan Troiano	Shops Auxiliary Division
Karen Wadwell	Shops Auxiliary Division
Sally Morrison	Shops Auxiliary Division

### 10 years

Rosalie Hudson	Auxiliaries Division - Balaklava
Janet Smith	Auxiliaries Division - Balaklava
Jenny Long	Auxiliaries Division - Balaklava
Elly Johnson	Auxiliaries Division - Berri
Rina Noble	Auxiliaries Division - Cleve
Kath Baverstock	Auxiliaries Division - Crystal Brook
Kathryn Thomas	Auxiliaries Division - Kadina (2016)
Vidas Hannan	Auxiliaries Division - Port Adelaide
Brian Lorraine	Shops Auxiliary Division
Jodie Hoffman	Shops Auxiliary Division
Thea Milner	Shops Auxiliary Division
Jenny Parkes	Shops Auxiliary Division

### 15 years

Jan McInerney	Auxiliaries Division - Ardrossan
Sussan Cunningham	Auxiliaries Division - Auburn/Watervale
Raelene Bull	Auxiliaries Division - Balaklava
Helen Dunn	Auxiliaries Division - Ceduna
Cynthia Milligan	Auxiliaries Division - Kadina
Lorraine Rogers	Auxiliaries Division - Kadina
Liz Rowan	Auxiliaries Division - Kadina (2016)
Cathy Window	Auxiliaries Division - Kadina (2016)
Sandie Shinks-Werner	Auxiliaries Division - Lameroo
Wanda Chittleborough	Auxiliaries Division - Moonta & District
Detlef Ringwaldt	Auxiliaries Division - Moonta & District
Pat Russell	Auxiliaries Division - Port Adelaide
Brenda Adams	Shops Auxiliary Division
Dorothy Booth	Shops Auxiliary Division
Jill Morrison	Shops Auxiliary Division

### 20 years

Chris Field	Auxiliaries Division - Auburn/Watervale
Kath Dunn	Auxiliaries Division - Ceduna
Maureen Trowbridge	Auxiliaries Division - Ceduna
Beryl Rodda	Auxiliaries Division - Cleve
Kath Blomeley	Auxiliaries Division - Port Adelaide
Ruth Christie	Auxiliaries Division - Renmark



Di Macrae	Shops Auxiliary Division
Colleen Thorpe	Shops Auxiliary Division
Eleanor Dunn	Shops Auxiliary Division
<b>25 years</b>	
Gayle Burnett	Auxiliaries Division - Balaklava
Beverly O'Halloran	Auxiliaries Division - Balaklava
Sue-Ellen Bowey	Auxiliaries Division - Kadina
Sharyn Fry	Auxiliaries Division - Kadina
Helen Rodda	Auxiliaries Division - Kadina
Judith Atze	Auxiliaries Division - Pinnaroo
Beverly Cook	Shops Auxiliary Division
<b>30 years</b>	
Pam Kirkland	Auxiliaries Division - Balaklava
Joy Milton	Auxiliaries Division - Balaklava
Lorraine Reese	Auxiliaries Division - Balaklava
Cheryl Reid	Auxiliaries Division - Balaklava
Kay Koerber	Auxiliaries Division - Kadina
Maurine Francis	Auxiliaries Division - Moonta & District
Margaret Atze	Auxiliaries Division - Pinnaroo
Barbara Bowering	Shops Auxiliary Division
<b>35 years</b>	
Pat Franke	Auxiliaries Division - Yorketown
<b>40 years</b>	
Nil	
<b>45 years</b>	
Brenda Cross	Auxiliaries Division - Kadina (2016)
Margie Davies	Auxiliaries Division - Kadina
Barb Thiel	Auxiliaries Division - Pinnaroo
<b>50 years</b>	
Christine Bammann	Auxiliaries Division - Cleve
Rhonda Dunn	Auxiliaries Division - Kadina
Rosemary Dunn	Auxiliaries Division - Tarlee/Stockport
<b>55 years</b>	
Park Heitmann	Auxiliaries Division - Cudlee Creek/Kersbrook
Lee Huddleston	Auxiliaries Division - Lameroo
<b>60 years</b>	
Beryl Pearse	Auxiliaries Division - Clare
Nadine Olafsen	Auxiliaries Division - Cudlee Creek/Kersbrook
Buelah Angel	Auxiliaries Division - Pinnaroo



# Auditors Financial Report

**FRIENDS OF THE WOMEN'S & CHILDREN'S HOSPITAL INC.**

**FINANCIAL REPORT**

**FOR THE FINANCIAL YEAR ENDED  
30 JUNE 2019**



**FRIEND'S OF THE WOMEN'S & CHILDREN'S HOSPITAL INC**  
**FINANCIAL REPORT**  
**FOR THE FINANCIAL YEAR ENDED 30 JUNE 2019**

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**FRIEND'S OF THE WOMEN'S & CHILDREN'S HOSPITAL INC**

**REPORT OF THE COMMITTEE**

The Committee of Management reports that:

- (a) During the financial year ended 30 June 2019, no officer of the Association, firm of which the officer is a member, or body corporate in which the officer has a substantial financial interest, has received or become entitled to receive a benefit as a result of a contract between the officer, firm or body corporate and the Association; and
- (b) no officer of the Association has received directly or indirectly from the Association any payment or other benefit of a pecuniary value, except for the reimbursement of expenses incurred on behalf of the Association.

**STATEMENT BY OFFICERS OF THE ASSOCIATION**

The Officers of the Association have determined that the Association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial report.

The Officers of the Association declare that in the Officers' opinion:

- (a) The accompanying financial report has been drawn up so as to present fairly the results of operations of The Friends of the Women's & Children's Hospital Inc. for the financial year ended 30 June 2019 and that the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* ; and
- (b) As at the date of this statement there are reasonable grounds to believe that the Friend's of the Women's & Children's Hospital Inc. will be able to pay all of its debts, as and when they become due and payable.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013* and in accordance with a resolution of the Committee of Management, on its behalf by: -

*PAULINE LINKE*  
*Pauline Linke* - PRESIDENT FRIENDS  
President

*[Signature]*  
Vice - President

*18/9/2019*  
Dated



**FRIENDS OF THE WOMEN'S & CHILDREN'S HOSPITAL INC**  
**STATEMENT OF COMPREHENSIVE INCOME**  
**FOR THE FINANCIAL YEAR ENDED 30 JUNE 2019**

	2019	2018
	\$	\$
<b>INCOME</b>		
Shop Sales	946,560	1,004,480
Interest	16,142	14,540
Donations	35,389	39,776
Bequests	-	2,525
Affiliate Fees	-	-
Merchandise	2,531	646
Minor Raffles	20,288	14,863
Sundries	5,816	4,424
Special Fundraising	189,435	158,526
Grants	-	5,848
Total Income	<u>1,216,161</u>	<u>1,245,628</u>
<b>EXPENDITURE</b>		
Food	215,571	220,785
Drinks	147,532	154,370
Confectionery	51,534	54,201
Magazines & Newspapers	18,973	21,469
Flowers	13,759	13,094
Gifts, Toys, Cards	100,980	121,454
Clothing	2,816	5,075
Salaries & Wages	207,180	175,171
Goods & Services Expense	1,834	19,329
Audit & Accounting Fees	10,530	10,200
Database	-	1,685
Grant Expense	-	5,114
Overheads	46,350	33,816
Website	4,100	3,415
Other Expenses	17,052	27,728
Special Fundraising Expenses	76,531	55,609
Minor Equipment	-	1,927
Total Expenditure	<u>914,742</u>	<u>924,442</u>
<b>OPERATING SURPLUS/(DEFICIT)</b>	<b><u>301,419</u></b>	<b><u>321,186</u></b>
<b>OTHER INCOME &amp; EXPENSE</b>		
Donation to Women's & Children's Hospital	(227,676)	(372,789)
<b>Net Surplus/(Deficit)</b>	<b><u>73,743</u></b>	<b><u>(51,603)</u></b>

*The accompanying notes form part of this financial report*



**FRIEND'S OF THE WOMEN'S & CHILDREN'S HOSPITAL INC**  
**STATEMENT OF COMPREHENSIVE INCOME BY DIVISION**  
**FOR THE FINANCIAL YEAR ENDED 30 JUNE 2019**

	\$				Friends of Women's & Children's Hospital TOTAL
	Friends of Women's & Children's Hospital Central Account	Shops	Auxiliaries	Queen Victoria	
<b>INCOME</b>					
Shop Sales		946,560			946,560
Interest	7,933	7,912	297		16,142
Donations	13,280	6,011	11,587	4,511	35,389
Bequests	-				-
Merchandise	-		2,531		2,531
Minor Raffles	-		20,288		20,288
Sundries	570		5,246		5,816
Special Fundraising			153,672	35,763	189,435
Grants					
<b>Total Income</b>	<b>21,783</b>	<b>960,483</b>	<b>193,621</b>	<b>40,274</b>	<b>1,216,161</b>
<b>EXPENDITURE</b>					
Food		215,571			215,571
Drinks		147,532			147,532
Confectionery		51,534			51,534
Magazines & Newspapers		18,973			18,973
Flowers		13,759			13,759
Gifts, Toys, Cards		100,980			100,980
Clothing		2,816			2,816
Salaries & Wages Recharge	207,180				207,180
Goods & Services Recharge	1,834				1,834
Audit & Accounting Fees	10,530				10,530
Database					
Grant Expense					
Overheads	4,282	42,068			46,350
Website	4,100				4,100
Other Expenses	12,646	3,626	780		17,052
Special Fundraising Expenses			65,446	11,085	76,531
Minor Equipment					
<b>Total Expenditure</b>	<b>240,572</b>	<b>596,859</b>	<b>66,226</b>	<b>11,085</b>	<b>914,742</b>
<b>OPERATING SURPLUS/(DEFICIT)</b>	<b>(218,789)</b>	<b>363,624</b>	<b>127,395</b>	<b>29,189</b>	<b>301,419</b>
<b>OTHER INCOME &amp; EXPENSE</b>					
Transfer to FWCH Operating Account	470,000	(350,000)	(120,000)		
Donation to Women's & Children's	(200,054)			(27,622)	(227,676)
<b>Net Surplus/(Deficit)</b>	<b>51,157</b>	<b>13,624</b>	<b>7,395</b>	<b>1,567</b>	<b>73,743</b>

*The accompanying notes form part of this financial report*



**FRIEND'S OF THE WOMEN'S & CHILDREN'S HOSPITAL INC**  
**STATEMENT OF FINANCIAL POSITION**  
**AS AT 30 JUNE 2019**

	Note	2019 \$	2018 \$
<b>CURRENT ASSETS</b>			
Cash & Cash Equivalents	2	1,009,831	874,307
Other Receivables		3,715	9,719
Net GST Receivable		-	-
Other Current Assets & Prepayments		<u>2,657</u>	<u>2,641</u>
<b>TOTAL CURRENT ASSETS</b>		<u>1,016,203</u>	<u>886,667</u>
<b>TOTAL ASSETS</b>		<u>1,016,203</u>	<u>886,667</u>
<b>CURRENT LIABILITIES</b>			
Trade Creditors		14,776	16,799
Accrued Expenses		68,219	10,000
Net GST Payable		<u>6,808</u>	<u>7,211</u>
<b>TOTAL CURRENT LIABILITIES</b>		<u>89,803</u>	<u>34,010</u>
<b>TOTAL LIABILITIES</b>		<u>89,803</u>	<u>34,010</u>
<b>NET ASSETS</b>		<u>926,400</u>	<u>852,658</u>
<b>ACCUMULATED FUNDS</b>			
Opening Accumulated Funds	3	852,657	904,260
Prior Period Adjustment		-	-
Surplus/(Deficit) for the year		<u>73,743</u>	<u>(51,603)</u>
<b>TOTAL ACCUMULATED FUNDS</b>	*	<u>926,400</u>	<u>852,657</u>
<b>* Funds allocated to equipment purchases (to be identified) as at 30 June 2019</b>			
Equipment		<u>157,000</u>	
Telehealth		<u>5,000</u>	
		<u>162,000</u>	

*The accompanying notes form part of this financial report*



**FRIEND'S OF THE WOMEN'S & CHILDREN'S HOSPITAL INC**  
**CASH FLOW STATEMENT**  
**FOR THE FINANCIAL YEAR ENDED 30 JUNE 2019**

	Note	2019	2018
		\$	\$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
Shop Receipts		946,560	1,004,480
Donations & Fundraising Activities		250,928	220,114
Other Income		2,531	6,494
Payments to Suppliers		<u>(1,080,636)</u>	<u>(1,324,691)</u>
<b>NET CASH FLOWS FROM OPERATING ACTIVITIES</b>	<b>3</b>	<b><u>119,383</u></b>	<b><u>(93,603)</u></b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
Interest Received		16,142	14,540
Payment for property, plant and equipment		-	-
Proceeds from sale of property, plant and equipment		-	-
<b>NET CASH FLOWS FROM INVESTING ACTIVITIES</b>		<b><u>16,142</u></b>	<b><u>14,540</u></b>
<b>NET INCREASE / (DECREASE) IN CASH HELD</b>		<b>135,525</b>	<b>(79,063)</b>
<b>CASH AT THE BEGINNING OF THE YEAR</b>		<b><u>874,307</u></b>	<b><u>953,370</u></b>
<b>CASH AT THE END OF THE YEAR</b>		<b><u><u>1,009,831</u></u></b>	<b><u><u>874,307</u></u></b>

*The accompanying notes form part of this financial report*



**FRIENDS OF THE WOMEN'S & CHILDREN'S HOSPITAL INC  
STATEMENT OF CHANGES IN EQUITY  
FOR THE FINANCIAL YEAR ENDED 30 JUNE 2019**

	Note	Accumulated Funds \$	Total \$
<b>Balance as at 1 July 2018</b>		852,657	852,657
Tansfers (to) and from reserves		-	-
Surplus / (Deficit) for the year		73,743	73,743
<b>Balance as at 30 June 2019</b>		926,400	926,400
	Note	Accumulated Funds \$	Total \$
<b>Balance as at 1 July 2017</b>		904,260	904,260
Tansfers (to) and from reserves		-	-
Surplus / (Deficit) for the year		(51,603)	(51,603)
<b>Balance as at 30 June 2018</b>		852,657	852,657

*The accompanying notes form part of this financial report*



## FRIEND'S OF THE WOMEN'S & CHILDREN'S HOSPITAL INC

### NOTES TO THE FINANCIAL REPORT FOR THE FINANCIAL YEAR ENDED 30 JUNE 2019

#### 1. STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

In the opinion of the Officers of the Association, the Association is not a reporting entity. Accordingly, the report is a "Special Purpose Financial Report" that has been prepared solely to meet the requirements of the Associations Incorporations Act (SA) and the Australian Charities and Not-for-profits Commission Act 2012 and the Australian Charities and Not-for-profits Commission Regulation 2013.

The financial report covers the Friend's of the Women's and Children's Hospital Incorporated as a consolidated individual entity. The Friend's of the Women's and Children's Hospital Incorporated is an association of volunteers that support and fundraise for the hospital community. The principal place of business of the Friend's of the Women's and Children's Hospital is 72 King William Road, Adelaide, South Australia.

The financial statement has been prepared in accordance with the following Accounting Standards and other mandatory professional reporting requirements:

AASB 101	<i>Presentation of Financial Statements</i>
AASB 107	<i>Statement of Cash Flows</i>
AASB 108	<i>Accounting Policies, Changes in Accounting Estimates and Errors</i>
AASB 1048	<i>Interpretation of Standards</i>
AASB 1054	<i>Australian Additional Disclosures</i>

No other applicable Accounting Standards, Urgent Issues Group Interpretations or other authoritative pronouncements of the Australian Accounting Standards Board have been applied.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

##### a) Income Tax

The Association is exempt from income tax pursuant to the Income Tax Assessment Act.

##### b) Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with banks and other short-term highly liquid investments with original maturities of three months or less.

##### c) Goods and Services Tax (GST)

The Association is registered for GST purposes, with a GST registration number 46 162 206 835.

For the Association all revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the balance sheet are shown inclusive of GST.

	2019	2018
	\$	\$
<b>2. CASH &amp; CASH EQUIVALENTS</b>		
<b>Friends of Women's &amp; Children's - Central</b>		
Operating Accounts	149,959	429,257
Cash Management Account	195,993	696
Term Deposit	202,126	-
	<u>548,078</u>	<u>429,953</u>

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**FRIEND'S OF THE WOMEN'S & CHILDREN'S HOSPITAL INC**

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE FINANCIAL YEAR ENDED 30 JUNE 2019**

	<b>2019</b>	<b>2018</b>
	\$	\$
<b>2. CASH &amp; CASH EQUIVALENTS (continued)</b>		
<b>Shops</b>		
Shop - Floats	5,350	5,350
Shops - Undeposited Funds	-	-
Shops - ANZ Account	13,197	20,387
Shops - ANZ At Call Account	35,533	5,271
Shops - ANZ Term Deposit	<u>335,000</u>	<u>350,000</u>
	389,080	381,008
<b>Auxiliaries</b>		
Central Operating Account	20,618	10,172
Auxiliary Operating Bank Accounts	<u>47,992</u>	<u>50,679</u>
	68,610	60,851
<b>Queen Victoria</b>		
Operating Bank Account	<u>4,063</u>	<u>2,495</u>
	<u><b>1,009,831</b></u>	<u><b>874,307</b></u>

**3. CASH FLOW INFORMATION**

(a) Reconciliation of net cash provided by operating activities to operating result:

	<b>2019</b>	<b>2018</b>
	\$	\$
Operating Result	73,743	(51,603)
Non-cash flows in operating result:		
Depreciation	-	-
Net Profit/(Loss) on Sale of Assets	-	-
Interest Received	(16,142)	(14,540)
Changes in assets and liabilities:		
(Increase)/Decrease in Receivables	6,004	(2,220)
(Increase)/Decrease in Prepayments	(16)	-
Increase/(Decrease) in Payables	<u>55,794</u>	<u>(25,240)</u>
	<u><b>119,383</b></u>	<u><b>(93,603)</b></u>



**FRIENDS OF THE WOMEN'S & CHILDREN'S HOSPITAL INC**  
**JOINT REPORTING CONDITION**  
**RECONCILIATION STATEMENT OF PROFIT & LOSS AND OTHER COMPREHENSIVE INCOME**  
**FOR THE FINANCIAL YEAR ENDED 30 JUNE 2019**

	REGISTERED CHARITIES	NON- REGISTERED ENTITIES	ELIMINATION	CONSOLIDATED TOTAL
<b>REVENUE</b>				
Government grants	-	-	-	-
Donations & bequests	19,291	16,098	-	35,389
Other revenue	947,130	217,500	-	1,164,630
<b>Total Revenue</b>	<b>966,421</b>	<b>233,598</b>	<b>-</b>	<b>1,200,019</b>
Other income	15,845	297	-	16,142
<b>Total Income</b>	<b>982,266</b>	<b>233,895</b>	<b>-</b>	<b>1,216,161</b>
<b>EXPENSES</b>				
Employee Expenses	-	-	-	-
Grants & donations (Australia)	200,054	27,622	-	227,676
Grants & donations (outside Australia)	-	-	-	-
Other expenses	837,431	77,311	-	914,742
<b>Total Expenses</b>	<b>1,037,485</b>	<b>104,933</b>	<b>-</b>	<b>1,142,418</b>
<b>NET SURPLUS/(DEFICIT)</b>	<b>(55,219)</b>	<b>128,962</b>	<b>-</b>	<b>73,743</b>

**RECONCILIATION STATEMENT OF FINANCIAL POSITION**  
**AS AT 30 JUNE 2019**

	REGISTERED CHARITIES	NON- REGISTERED ENTITIES	ELIMINATION	CONSOLIDATED TOTAL
<b>ASSETS</b>				
Total current assets	943,230	76,948	-	1,020,178
Total non-current assets	-	-	-	-
<b>Total Assets</b>	<b>943,230</b>	<b>76,948</b>	<b>-</b>	<b>1,020,178</b>
<b>LIABILITIES</b>				
Total current liabilities	93,779	-	-	93,779
Total non-current liabilities	-	-	-	-
<b>Total Liabilities</b>	<b>93,779</b>	<b>-</b>	<b>-</b>	<b>93,779</b>
<b>NET ASSETS/LIABILITIES</b>	<b>849,451</b>	<b>76,948</b>	<b>-</b>	<b>926,400</b>

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**FRIEND'S OF THE WOMEN'S & CHILDREN'S HOSPITAL INC**

**STATEMENT OF INCOME AND EXPENDITURE  
for the Financial Year ended 30 June 2019  
CENTRAL ACCOUNTS**

	\$ 2019	\$ 2018
<b>INCOME</b>		
Interest	7,933	6,481
Donations	13,280	22,522
Bequests	-	2,525
Merchandise	-	130
Grants	-	5,848
Other Income	570	7,951
Affiliate Fees	-	-
Total Income	<u>21,783</u>	<u>45,457</u>
<b>EXPENDITURE</b>		
Merchandise	-	-
Grant Expenses	-	5,114
Salaries & Wages	207,180	179,632
Goods & Services	1,834	14,868
Database	-	1,685
Website	4,100	3,415
Minor Equipment	-	1,927
Overheads	4,282	3,164
Other Expenses	12,646	13,579
Audit & Accounting Fees	<u>10,530</u>	<u>10,200</u>
Total Expenditure	240,572	233,584
<b>OPERATING SURPLUS/(DEFICIT)</b>	<u><b>(218,789)</b></u>	<u><b>(188,127)</b></u>
<b>OTHER INCOME &amp; EXPENSE</b>		
Transfer to FWCH Operating Account	470,000	516,370
Donation to Women's & Children's Hospital	(200,054)	(343,939)
<b>Net Surplus/(Deficit)</b>	<u><b>51,157</b></u>	<u><b>(15,696)</b></u>
<b>CASH AT BANK 30 JUNE</b>	<b>548,078</b>	<b>429,953</b>



**FRIEND'S OF THE WOMEN'S & CHILDREN'S HOSPITAL INC**

**STATEMENT OF INCOME AND EXPENDITURE**

for the Financial Year ended 30 June 2019

**SHOPS AUXILIARY DIVISION**

	\$ 2019	\$ 2018
<b>INCOME</b>		
Shop Sales	946,560	1,004,480
Interest	7,912	7,504
Donations	6,011	6,409
	<hr/>	<hr/>
Total Income	960,483	1,018,393
<b>EXPENDITURE</b>		
Food	215,571	220,785
Drinks	147,532	154,370
Confectionery	51,534	54,201
Magazines & Newspapers	18,973	21,469
Flowers	13,759	13,094
Gifts, Toys, Cards	100,980	121,454
Clothing	2,816	5,075
Overheads	42,068	30,652
Other Expenses	3,626	3,610
	<hr/>	<hr/>
Total Expenditure	596,859	624,710
<b>OPERATING SURPLUS/(DEFICIT)</b>	<hr/> <b>363,624</b> <hr/>	<hr/> <b>393,683</b> <hr/>
<b>OTHER INCOME &amp; EXPENSE</b>		
Transfer to FWCH Operating Account	(350,000)	(400,000)
Donation to Women's & Children's Hospital	-	-
<b>Net Surplus/(Deficit)</b>	<hr/> <b>13,624</b> <hr/>	<hr/> <b>(6,317)</b> <hr/>
 <b>CASH AT BANK 30 JUNE</b>	 <b>389,080</b>	 <b>381,008</b>



**FRIEND'S OF THE WOMEN'S & CHILDREN'S HOSPITAL INC**

**STATEMENT OF INCOME AND EXPENDITURE**

**for the Financial Year ended 30 June 2019**

**AUXILIARIES DIVISION**

	\$ 2019	\$ 2018
<b>INCOME</b>		
Interest	297	555
Donations	11,587	10,705
Merchandise	2,531	516
Minor Raffles	20,288	14,863
Sundries	5,246	3,424
Special Fundraising	<u>153,672</u>	<u>124,392</u>
Total Income	193,621	154,455
<b>EXPENDITURE</b>		
Merchandise	-	-
Other Expenses	780	10,539
Special Fundraising Expenses	<u>65,446</u>	<u>48,882</u>
Total Expenditure	66,226	59,421
<b>OPERATING SURPLUS/(DEFICIT)</b>	<u><b>127,395</b></u>	<u><b>95,034</b></u>
<b>OTHER INCOME &amp; EXPENSE</b>		
Transfer to FWCH Operating Account	(120,000)	(117,500)
Donation to Women's & Children's Hospital	-	-
<b>Net Surplus/(Deficit)</b>	<u><u><b>7,395</b></u></u>	<u><u><b>(22,466)</b></u></u>
<b>CASH AT BANK 30 JUNE</b>	<b>68,610</b>	<b>60,851</b>



**FRIEND'S OF THE WOMEN'S & CHILDREN'S HOSPITAL INC**

**STATEMENT OF INCOME AND EXPENDITURE  
for the Financial Year ended 30 June 2019  
QUEEN VICTORIA AUXILIARY DIVISION**

	\$ 2019	\$ 2018
<b>INCOME</b>		
Donations	4,511	1,270
Merchandise	-	-
Minor Raffles	-	-
Sundries	-	-
Special Fundraising	<u>35,763</u>	<u>27,183</u>
Total Income	40,274	28,453
<b>EXPENDITURE</b>		
Other Expenses	-	-
Special Fundraising Expenses	<u>11,085</u>	<u>6,727</u>
Total Expenditure	11,085	6,727
<b>OPERATING SURPLUS/(DEFICIT)</b>	<u><b>29,189</b></u>	<u><b>21,726</b></u>
<b>OTHER INCOME &amp; EXPENSE</b>		
Transfer to FWCH Operating Account	-	-
Donation to Women's & Children's Hospital	(27,622)	(28,850)
<b>Net Surplus/(Deficit)</b>	<u><u><b>1,567</b></u></u>	<u><u><b>(7,124)</b></u></u>
<b>CASH AT BANK 30 JUNE</b>	<b>4,063</b>	<b>2,495</b>



## INDEPENDENT AUDITOR'S REPORT

To the members of the Friends of the Women's and Children's Hospital Incorporated

### Report on the Audit of the Financial Report

We have audited the financial report of the Friends of the Women's and Children's Hospital Incorporated, which comprises the statement of financial position as at 30 June 2019, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the Committee of Managements' declaration.

In our opinion the financial report of the Friends of the Women's and Children's Hospital Incorporated has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-Profits Commission Act 2012*, including:

- (a) giving a true and fair view of the Friends of the Women's and Children's Hospital Incorporated's financial position as at 30 June 2019 and of its financial performance for the year then ended; and
- (b) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 the *Australian Charities and Not-for-profits Commission Regulation 2013*.

### Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Friends of the Women's and Children's Hospital Incorporated's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

### Responsibility of the Committee of Management for the Financial Report

The Committee of Management of the Friends of the Women's and Children's Hospital Incorporated are responsible for the preparation of the financial report that gives a true and fair view and have

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determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of the members. The Committee of Managements' responsibility also includes such internal control as the responsible entities determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee of Management are responsible for assessing the Friends of the Women's and Children's Hospital Incorporated's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Committee of Management either intend to liquidate the Friends of the Women's and Children's Hospital Incorporated or to cease operations, or have no realistic alternative but to do so.

The Committee of Management are responsible for overseeing the Friends of the Women's and Children's Hospital Incorporated's financial reporting process.

#### **Auditor's Responsibilities for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Friends of the Women's and Children's Hospital Incorporated's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Committee of Management.



- Conclude on the appropriateness of Committee of Managements' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Friends of the Women's and Children's Hospital Incorporated's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Friends of the Women's and Children's Hospital Incorporated to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Committee of Management regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

#### Other Matter

Cash donations and receipts are a significant source of fundraising revenue for the Friends of the Women's and Children's Hospital Incorporated. The Friends of the Women's and Children's Hospital Incorporated has determined that it is impracticable to establish control over the collection of cash donations prior to entry into its financial records. Accordingly, as the evidence available to us regarding fundraising revenue from this source was limited, our audit procedures with respect to cash donations and receipts had to be restricted to the amounts recorded in the financial records. We therefore are unable to express an opinion on whether the recorded cash donations of the Friends of the Women's and Children's Hospital Incorporated are complete.



Debra Arnold **CPA**

**Director**

**Registered Company Auditor # 45005**



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PO Box 28

CHRISTIES BEACH SA 5165

**Date:** 19 September 2019

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**Friends**  
of the Women's &  
Children's Hospital Inc.

[www.wchfriends.net.au](http://www.wchfriends.net.au)